

Loudon County Resource Directory



Provided by:
Health Education Alliance of Loudon County
H.E.A.L.



Health Education Alliance

Meet the Staff:



Debbie Henry
Executive Director



Sherri Hundley
Program Coordinator,
Executive Assistant



Christie Sheffield
Program Coordinator

Our Board of Directors:

Dr. Andrea Shakarian - President

Jeffrey Feike

Mary Harding

Chuck Jenkins

Rosemary Kitts

Dr. Barbara Levin

Dr. Jesse Shakarian

Teresa Ward-Keenan

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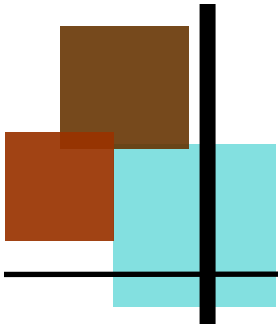
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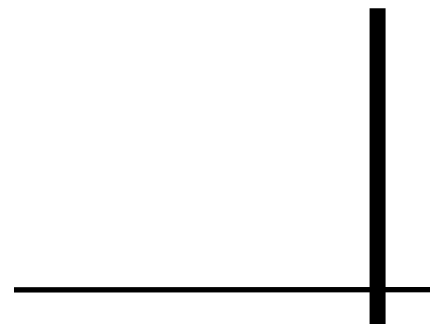
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Introduction, Brief History & Core Values



Introduction

Welcome to the Health Education Alliance of Loudon County (H.E.A.L.) Resource Directory. This directory is a handbook of area services available to the citizens of Loudon County. We hope you find the directory to be beneficial and user friendly.

If you have any questions concerning the information contained in this directory, or if you need to update any information, please contact our office at 865-458-9119. The Resource Directory is printed on an “as needed” basis in our office. This allows for updates to be made if the content information changes.

Brief History of the Health Education Alliance of Loudon County

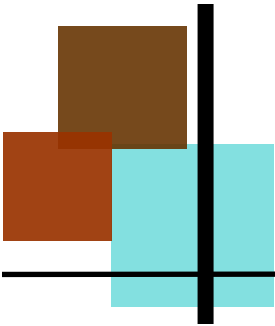
The Health Education Alliance of Loudon County (H.E.A.L.), doing business as The Loudon County Health Improvement Council is a nonprofit, public health agency charged with addressing local health needs. Established in 1994, the mission of the Council is to improve the wellness of children and families in our community. This mission is accomplished by empowering citizens to join together in order to:

- Identify community health needs
- Create public awareness concerning health needs
- Develop and coordinate programs to address identified needs through ongoing community collaboration and support

Core Values of the Health Education Alliance of Loudon County

- Service to the community
- Family Focused
- Volunteer Driven

If you would like more information about H.E.A.L.
or any of the services provided, please call 865-458-9119.



Health Education Alliance of Loudon County (H.E.A.L.)

1432 East Lee Hwy. Suite 1

P.O. Box 742

Loudon, TN 37774

Hours: 8:30 a.m.— 4:30 p.m. Monday thru Friday

Phone: 865-458-9119

Fax: 865-458-9413

Email: dhenry@charterinternet.com
cjwsheffield@charterinternet.com
shundley1522@charterinternet.com

Website: www.HealLoudon.org

Services: Dolly Parton's Imagination Library

- Offers free books each month to children from birth to age five, regardless of income.

Tobacco Prevention Program

- H.E.A.L. adopts an innovative approach to preventing tobacco use among youth through teaching curriculum, sponsoring a poster contest for all area 6th, 7th and 8th grade students and providing curriculum and promotional products to schools for students in grades three to five for tobacco free clubs.

Substance Abuse Prevention Coalition

- The S.A.P.C. mission is to reduce substance abuse through community collaboration by various means such as organizing an annual National Night Out event and hosting training summits for parents and professionals in our community.

Vial of Life

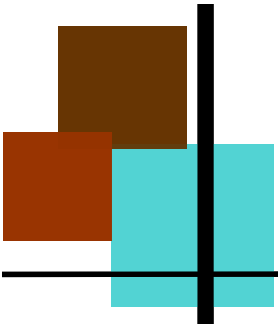
- Free medical information kit

Resource Directory

- A comprehensive listing of services available to the citizens of Loudon County

Fitness Coalition

- Community wide program to encourage healthy living habits.



Child Abuse Prevention



“Kids First”
Child Advocacy Center of the 9th Judicial District
P.O. Box 928
Lenoir City, TN 37771

Hours: 8:30a.m. - 5:00 p.m. Monday thru Friday
Phone: 865-986-1505
Fax: 865-986-1547
Email: ddubrule@cac9jd.org
Website: www.caceastern.org or www.cac9jd.org
Services: “Kids First” provides a beautiful, child-friendly facility for coordinating the investigation and treatment of physical and sexual abuse in children ages three to seventeen in Loudon, Roane, Morgan and Meigs Counties. It is a “one stop” facility where forensic interviews, therapy and any necessary medical care can be provided in-house. All services are free. Most referrals will come through local law enforcement and Department of Children’s Services.

Tennessee Department of Children’s Services (DCS) Loudon County

485 Pine Top Street
Lenoir City, TN 37772

Hours: 8:00a.m.- 4:30p.m. Monday thru Friday
Phone: 865-988-0398
Fax: 865-986-1340
Email: Michael.easter@state.tn.us
Website: www.state.tn.us/youth
Services: DCS handles referrals for foster care and juvenile justice issues. Investigates suspected child abuse and neglect. Provides case management for children in state custody.

Tennessee Department of Human Services (DHS) Loudon County

485 Pine Top Street
Lenoir City, TN 37772

Hours: 8:00a.m. - 4:30p.m. Monday thru Friday
Phone: 865-986-4749
Fax; 865-988-8074
Website: www.TENNESSEANYTIME.org
Services: Provides income based financial and healthcare benefits (Food Stamp program, TENNCARE, Medicaid and Families First Programs)

Prevent Child Abuse Tennessee

1120 Glendale Lane
Nashville, TN 37204

Hours: 24 Hours/ 7 Days Week

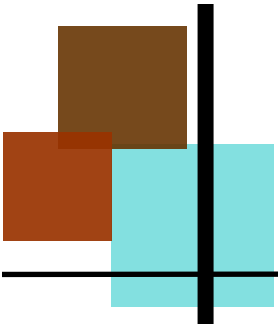
Phone: 888-383-0994 or 615-383-0994

(Kids Don't Come With Instructions Parent Helpline 1-888-383-0994)

Fax: 615-383-6089

Website: www.pcat.org

Services: PCAT is a non-profit agency dedicated to preventing the abuse and neglect of Tennessee's children by working with other organizations and individuals to develop programs, services, and resources. PCAT provides training for professionals and parents and directs the activities of community volunteers. We provide primary prevention programs, parent support programs, public education, and advocacy. PCAT programs include Parent Pathway, Nurturing Parent Education classes, Circle of Parents, Kids Don't Come With Instructions, Parent Helpline/Domestic Violence Hot line, and ongoing public awareness efforts including the April Child Abuse Prevention Month Campaign.



Child Care Services



Baptist Child Care Center

700 Williams Ferry Road
Lenoir City, TN 37771

Hours: 6:00a.m. to 6:00p.m. Monday thru Friday
Phone: 865-986-6437
Fax: 865-986-1707
Services: A 3-Star Quality Rating Program for children ages six weeks to five years old. Provides a child care center attached to Baptist Health Care Assisted Living which gives seniors the opportunity to interact with children on a daily basis.

East North Child Care Resource and Referral

2425 North Gateway Ave.
Harriman, TN 37748

Hours: 8:30 a.m. to 4:30 p.m. Monday thru Friday
Phone: 865-882-5289 or 866-499-5200
Fax: 865-882-8006 or 865-882-8565
Website: www.state.tn.us/humanserv
Services: Provides information and assistance in identifying and selecting child care convenient to your home or work site, and supplies a list of state licensed child care programs, offers information and materials about choosing quality child care, and can provide a speaker to community and parent groups about this group and child care issues.

Mid-East Head Start Program & Early Head Start

Central Office: P.O. Box 43, Rockwood, TN 37854

Eaton's Crossroads Center: 330 Highway 70 West, Lenoir City, TN 37771

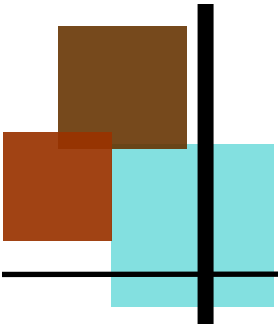
Harrison Hills Center: 4384 Harrison Road, Lenoir City, TN 37771

Hours: 8:00 a.m. to 4:00 p.m. Monday thru Friday
Phone: 865-986-7162
Website: www.mecaa.net
Services: Provides education, health, dental, nutritional and mental health services to pre-kindergarten children and their families. Early Head Start provides services for pregnant women. Services are provided to families on a basis of income. G.E.D. assistance is also available.

Mother's Day Out

12210 Martel Road
Lenoir City, TN 37772

Hours: 8:30 a.m. - 2:30 p.m., Tuesday and Thursday
Phone: 865-986-3459
Services: Offers two day programs (Tuesday and Thursday) for children ages 18 months to pre-kindergarten. All teachers are certified in CPR and First Aid.



Community Services



University of Tennessee Extension Office

100 River Road, Suite 112
Loudon, TN 37774

Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-458-5612
Fax: 865-458-5999
Website: www.loudon.tn.edu
Services: Offers programs on agriculture, animal science, family development and economics, home design, home economics, and works with youth through 4-H clubs.

Knox County Air Quality Management

Knox County Health Department
140 Dameron Avenue, Suite 242
Knoxville, TN 37917

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Phone: 865-215-5900
Fax: 865-215-5902
E-Mail: AQI@AQM.co.knox.tn.us
Website: www.KnoxCounty.org/airquality
Services: Provides information on air pollution and issues burning permits

American Red Cross

9010 Highway 11 West ,P.O. Box 119
Lenoir City, TN 37771

Hours: 9:00 a.m. to 2:00 p.m. Monday thru Friday
Phone: 865-986-3468
Fax: 865-986-3424
E-Mail: LoudonArc@charterinternet.com
Website: www.knoxarc.org
Services: Provides aid to disaster victims, First Aid training, CPR classes, volunteer training, AIDS education, blood pressure screenings, Armed Forces Emergency Services, community involvement and public speaking.

211 Information

Hours: 8:00 a.m. to 11:00 p.m. 7 Days Per Week
Phone: 211
Services: A non-emergency information service.

Corp for National Community Service

1201 New York Avenue, NW
Washington, DC 20525

Phone: 202-606-5000, TTY 202-565-2799

Website: www.nationalservice.org

Services: Provides service programs partnered with over 2,000 non-profits, public agencies, and faith based organizations. During the service time the member earns an education award of \$4,725 plus living expenses and insurance during the service program membership of 10-12 months.

Habitat Home Store

303 Simpson Road (near Burger King)
Lenoir City, TN 37772

Hours: 9:00 a.m. to 5:00 p.m. Monday, Tuesday, Thursday and Friday
9:00 a.m. to 3:00 p.m. Saturday
Closed: Wednesday, Sunday and Holidays

Phone: 865-988-7427

Website: www.loudoncountyhabitat.org

Services: Provides a source of economically priced used clothing, furniture and household items for area families. The store is a primary source of funding to build Habitat for Humanity homes in Loudon County.

Well Water Hotline (Division of Water Supply, TN)

6th LNC Tower
401 Church Street
Nashville, TN 372432

Hours: 7:30 a.m. to 4:30 p.m. Monday thru Friday

Phone: 800-523-4873 Fax: 615-532-0503

Website: www.state.tn.us/environment/dws Email: Robert.foster@state.tn.us

Services: Provides information on water safety and testing. General information on water well construction.

Emergency Management Agency

12680 Hwy. 11, West
Suite 5
Lenoir City, TN 37771

Hours: 8:00 a.m. to 4:00 p.m. Monday thru Friday

Phone: 865-988-0175 Fax: 865-988-4114

Website: www.loudoncounty-tn.gov

Services: Emergency planning, coordination with multi-jurisdiction and agency responses.

Good Neighbors Shoppe
320 Leeper Parkway, Suite A
Lenoir City, TN 37772

Hours: 10:00 a.m. to 4:00 p.m. Tuesday thru Saturday
Phone: 865-988-9925
Email: gshoppe@juno.net
Services: Upscale resale shop, non-profit, proceeds are donated to area charities

Lenoir City & Loudon Recycling Centers
300 Rock Quarry Road, Loudon, TN 37774
500 Halls Ferry Road, Lenoir City, TN 37771
3840 Highway 95, Greenback, TN 37742

Hours: 7:00 a.m. to 6:00 p.m. Monday thru Saturday
Greenback: 7:00 a.m. to 6:00 p.m. Tuesday thru Saturday
Phone: 865-988-8781 Fax: 865-988-7558
Website: www.LoudonCounty-tn.gov Email: recycle@loudoncounty-tn.gov
Services: Operates three recycling centers in Loudon County, household garbage and all recyclables.

Loudon County Administrator's Office
100 River Road
Loudon, TN 37774

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Phone: 865-458-4664 Fax: 865-458-1748
Email: brightb@loudoncounty-tn.gov Website: www.loudoncounty-tn.gov
Services: Carries out and enforces directives of the County Commission, prepares and administers county budget, provides public information, supervises various county departments.

Loudon County Animal Shelter
250 Jamie Drive
Loudon, TN 37774

Hours: 9:00 a.m. to 5:00 p.m. Monday thru Friday 9:00 a.m. to 1:00 p.m. Saturday
Phone: 865-458-5593 Fax: 865-458-9315
Email: shelter@loudoncounty-tn.gov Website: www.petfinder.org/shelters/tn144.html
www.loudoncounty-tn.gov
Services: Offers animal adoptions, owner's surrenders, stray animal pick-up. After hours and on weekends, emergency, injured or biting animal pick-up call 911.

Loudon County Chamber of Commerce

318 Angel Row
Loudon, TN 37774

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Phone: 865-458-2067
Fax: 865-458-1206
Website: www.loudoncountychamber.com
Services: The Chamber is a catalyst through which businesses and professionals work together for a healthy economic climate and the common good of our community. Offers business counseling and marketing, relocation packets, street maps and community information. Coordinates networking events.

Loudon County Planning Office

274 Blair Bend Drive
Loudon, TN 37774

Hours: 8:00 a.m. to 4:00 p.m. Monday thru Friday
Phone: 865-458-3880
Fax: 865-458-3792
Website: www.loudoncountyplanning.com
Email: russ_newman@bellsouth.net
Services: Provides planning, zoning and subdivision review services to Loudon County.

Loudon County Sheriff's Department

12680 Highway 11 West
Loudon, TN 37774

Hours: 24 Hours / 7 Days Week
Phone: Emergency: 911
865-986-9081/ Communication Center
865-986-4823/ Non-Emergency
Fax: 865-986-3621
Services: Enforcement of state and local law, routine county patrols, criminal investigation, highway safety, DUI enforcement, operates county jail, provides support services to the courts, services civil process, operates DARE Program (Drug Abuse Resistance Education) for elementary students, offers support to other local, state and federal law enforcement agencies. The Communication Center operates central dispatch for fire, rescue and police.

Loudon County Visitors Bureau

1075 Hwy. 321, North
Lenoir City, TN 37771

Hours: 8:30 a.m. to 5:00 p.m. Monday thru Saturday
Phone: 865-986-6822
Fax: 865-988-8959
Website: www.visitloudoncounty.com
Email: mbryant@visitloudoncounty.com
Services: To promote the rich heritage, scenic beauty, lakes, attractions and tourism opportunities always available in Loudon County. Provides tourism and event-related information.

Loudon County Election Commission

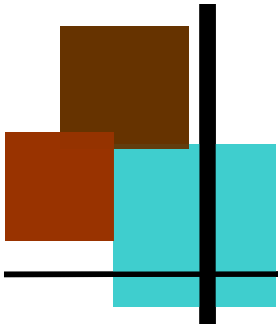
100 River Road
Loudon, TN 37774

Hours: 8:00 a.m. to 4:00 p.m. Monday thru Friday
Phone: 865-458-2560
Fax: 865-458-4825
Website: www.loudoncounty-tn.gov
Email: election@loudoncounty-tn.gov
Services: Registers U.S. citizens residing in Loudon County who are not a convicted felon or are not adjudicated mentally incompetent. Provides absentee ballots, voter certificates, maintains election records and conducts elections.

Social Security Administration

710 Locust Street
Knoxville, TN 37917

Hours: 8:30 a.m. to 5:00 p.m. Monday thru Friday
Phone: 800-772-1213
Fax: 865-458-4825
Website: www.socialsecurity.gov
Services: Provides information concerning social security benefits. Services are provided in English and Spanish.



Courts And Legal Services

Legal Aid of East Tennessee
502 South Gay Street, Suite 404
Knoxville, TN 37902

Hours: 8:30 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-637-0484
Fax: 865-525-1162
Email: dhouse@laet.org
Website: www.laet.org
Services: Provides free legal assistance and representation in civil legal cases for persons in Knox, Loudon, Blount and Sevier Counties who meet income eligibility guidelines and case priority.

Loudon County Juvenile Justice Center
12665 East Lee Highway
Lenoir City, TN 37771

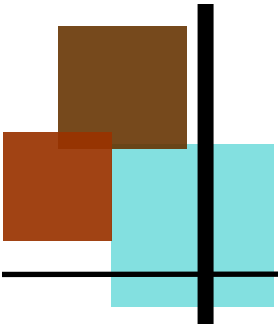
Hours: 8:30 a.m. to 4:30 p.m. Monday thru Friday, On call after hours
Phone: 865-986-8696
Fax: 865-988-6851
Services: Processes truancy violations, runaways, DUI charges, theft, burglary and assault, as well as juveniles charged with a felony such as homicide. Provides probation, detention and prevention services. Also, receives and examines complaints regarding unruly and delinquent youth.

Office of the Public Defender
119 1/2 East Broadway
Lenoir City, TN 37771

Hours: 8:30 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-986-0128
Services: Represents indigent persons charged with criminal offenses in the Loudon County Criminal Court, General Sessions Court, and Juvenile Court.

Ombudsman - Complaint Resolution
Tennessee Commission on Children and Youth
P.O. Box 397
Columbia, TN 38402

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Phone: 931-490-5887 (South Central Office, Columbia, Tennessee)
800-264-0904
Website: www.state.tn.us.tccy or www.tn.gov.tccy
Services: Provides an ombudsman to act as a third party in solving disputes between families and the State of Tennessee regarding children in state custody.



Deaf & Hearing Impaired Services



Knoxville Center of the Deaf, Inc.

3731 Martin Mill Pike
Knoxville, TN 37920

Hours: 24 Hours / 7 Days Weeks
Phone: 865-579-0832 TDD 865-573-5640
Fax: 865-577-0656
Email: jcheney@kcdtn.org
Website: www.kcdtn.org
Services: Provides Loudon County with a service to bridge the gap of communication between hearing and deaf/blind individuals. Interpreters are available for medical emergencies 24 hours a day. Please schedule non-emergent interpreter services well in advance of appointment dates. Interpreters assist with medical, legal, psychological, social and employment situations. Services also include advocacy, public awareness, and sign language instruction.

Library Services for the Deaf and Hard of Hearing

615 Church Street
Nashville, TN 37219

Hours: 8:30 a.m. to 5:00 p.m. Monday thru Friday
Phone: 800-342-3262 or 615-862-5750 Voice and TTY
Fax: 615-862-5494
Email: library.hearingimpaired@nashville.gov
Website: www.tndeaflibrary.nashville.gov
Services: A statewide special library dedicated to meeting the information and accessibility needs of the deaf, hard of hearing, and deaf-blind community, as well as meeting the information needs about hearing loss to all Tennesseans. Services also include: an extensive lending library of books, media programs, and assistive devices, information and referral services, accessible adult and children's programming, professional in-service training programs, publishing the "Tennessee Directory of Services for People who are Deaf or Hard of Hearing", demonstration area for assistive devices, video Relay Services access.

Tennessee Relay Service for the Hearing Impaired

Nashville, TN 37204

Hours: 24 hrs/ 7 days
Phone: voice: 800-848-0299
TTY: 800-848-0298
Customer Assist: 866-503-0252 - Voice and TTY
Spanish Voice: 866-503-0263
Email: trs-cs@goamerica.com
Website: www.state.tn.us/tra/relaycenter.htm
Services: Provides TDD services to hearing impaired individuals.

Tennessee School for the Deaf
2725 Island Home Boulevard
Knoxville, TN 37920

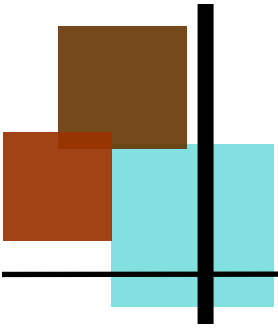
Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Phone: 865-579-2500
Fax: 865-579-2484
Website: www.tsdeaf.org
Services: Provides preschool through 12th grade educational program, vocational program, and on the job training program, residential school, preschool through grade 12, and home visit program for the families of hearing impaired pre-school children.

Tennessee Council for Deaf and Hard of Hearing
400 Deaderick St., 14th Floor
Nashville, TN 37248-6000

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Phone: 800-270-1349 TTY
615-313-4918 Voice
Fax: 615-532-4685
Website: www.tennessee.gov/humanserv/TCDHH.htm
Services: Provides information and assistance to the deaf and hard of hearing.

Tennessee Library for the Blind and Physically Handicapped
403 Seventh Avenue, North
Nashville, TN 37243

Hours: 8:00 a.m. to 4:30 p.m. CT, Monday thru Friday
Phone: 800-342-3308 or 615-741-3917
Fax: 615-532-8856
Website: www.state.tn.us/tsla/lbph
Services: Offers a free library program of Braille, recorded and large print materials for residents of Tennessee who are unable to use standard print materials due to a visual or physical disability. The library loans recorded, large print and Braille books and magazines, music scores in large print and Braille. All materials qualify for free postage.



Disability Services



Adult Community Training

402 A Street, P.O. Box 276
Lenoir City, TN 37771

Hours: 8:00 a.m. to 4:00 p.m. Monday thru Friday
Phone: 865-986-6182
Fax: 865-986-1137
E-Mail: bill@adultcommunitytraining.com
Services: Provide assistance to individuals with disabilities in finding and maintaining employment, finding living arrangements and becoming involved in the community.

Division of Mental Retardation Services, East TN Region

5908 Lyons View Drive (Greenbriar Cottage)
Knoxville, TN 37919

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Phone: 865-588-0508
Fax: 865-594-5180
Website: www.tennessee.gov/dmrs/
Services: Provides employment related services, information and referral services and residential services.

Henry Center
(Michael Dunn Center)
2425 N. Gateway Avenue
P.O. Box 1083
Harriman, TN 37748

Hours: 6:00 a.m. to 6:00 p.m. Monday thru Friday
Phone: 865-882-5288
Fax: 865-882-8565
Website: www.michaeldunncenter.com
Services: Offers early childhood intervention that provides child care and therapy assessments, motor assessments, home based program for those who cannot attend preschool or for anyone who needs child care ages 15 months to 5 years old.

Michael Dunn Rehabilitation Center

629 Gallaher Road
Kingston, TN 37763

Hours: 8:00 a.m. to 4:00 p.m. Monday thru Friday
Phone: 865-376-3416
Fax: 865-376-3532
Website: www.michaeldunncenter.com
Services: Serves individuals with mental retardation and other developmental disabilities with a full array of services, meeting the needs of both children and adults. Services include: Employment, sheltered workshop, developmental training, supported living, group home living, private day care, personal assistance, community participation, enclave, private school services, foster care, early intervention, family support and work crews.

STAR (Shangri-La Therapeutic Academy of Riding)

11800 Highway 11, East
Lenoir City, TN 37772

Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-988-4711
Fax: 865-988-4712
Website: www.rideatstar.org
Services: A program designed to challenge disabled individuals mentally, physically and emotionally through the use of horses. The services are for individuals ages four and older. A fee is charged, and there is a waiting list.

Disability Law and Advocacy Center of Tennessee

9050 Executive Park Drive
Suite 220 A
Knoxville, TN 37923

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Phone: 865-670-2944
Fax: 865-470-7028
Website: www.DLACTN.org E-Mail: gethelp@DLACTN.org
Services: Advocates for the rights of Tennesseans with disabilities to ensure they have equal opportunity to be productive and respected members of our society.

UT-The Center on Disability and Employment/Corporate Connections

308 Conference Center Bldg.

Knoxville, TN 37996-4132

Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday

Phone: 865-974-9400 (Voice or TDD) or 865-974-9178

Fax: 865-974-9180

Website: www.cde.tennessee.edu

Services: Promotes inclusion of people with disabilities in community living, education, and work by fostering continuous learning and improvement among the workforce and community members. Engages in collaborative activities with advocacy groups, designs training for community support workers, rehabilitation counselors, teachers, families, people with disabilities, employers, policy makers and the community at large. This resource center for employers provides companies with consultation, training, and technical assistance to promote employment opportunities for people with disabilities.

East Tennessee Technology Access Center, Inc.

ETTAC

4918 N. Broadway

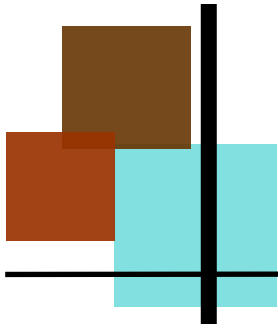
Knoxville, TN 37918

Phone: 865-219-0130

Fax: 865-219-0137

Website: www.disoveret.org/ettac

Services: ETTAC's mission is to enable people with disabilities in East Tennessee to reach their potential for participation in the mainstream of society through innovative uses of technology. ETTAC's Programs include: Equipment Loan, Equipment Recycling and Repair, Information and Referral, Public Awareness, Educational Technology Services, Vocational Services, HeartSong Center, Toy Tech, Technical Assistance to Other Agencies, Community Living/Tech:Assist.



Drugs And Alcohol Prevention Services



Alanon
805 Mulberry Street
Loudon, TN 37774

Hours: Tuesday, 8:00 p.m.
Phone: 865-525-9040
Website: www.discoveret.org/alanon
Services: Provides support groups for family members of those addicted to alcohol.
Locations: Loudon United Methodist Church, Good Samaritan House

Alcoholics Anonymous
Church of the Resurrection, West Lee Hwy. 11
Lenoir City, TN 37771

Hours: Monday: 7:00 p.m. (open to members only)
Thursday: 5:30 p.m. (open to women only)
Friday: 7:00 p.m. (open to everyone)
Phone: 865-522-9667
Website: www.discoveret.org/etaa
E-Mail: etiaa@msn.com
Services: Provides support groups for those who have a desire to stop drinking.

Alcoholics Anonymous - Loudon
505 Mulberry Street
Loudon, TN 37774

Hours: Tuesday, 8:00 p.m.
Phone: 865-522-9667
Website: www.discoveret.org/etaa
Email: etiaa@msn.com
Services: Provides support group for those who have a desire to stop drinking.
Locations: Brick house next to Loudon United Methodist Church

Alcohol and Drug Abuse Services
Tennessee Department of Mental Health &
Developmental Disabilities
425 Fifth Avenue North
5th Floor Cordell Hull Bldg.
Nashville, TN 37243

Hours: Monday through Friday; 8:00 a.m. to 4:30 p.m. CST

Phone: (615) 532-6500; Crisis Line 1-800-809-9957

Website: www.tennessee.gov/mental/A&D/index.htm

E-Mail: oc.tdmhdd@state.tn.us

Services: Promotes prevention by reducing high risk behaviors through community programs & activities. Program provisions ensure that treatment services are available for all individuals in need.

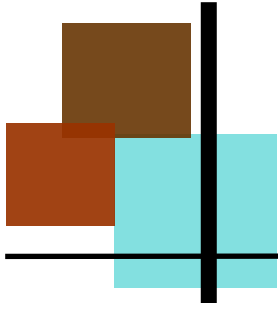
Peninsula Outpatient Center - Loudon
423 Medical Park Drive, Suite 400
Lenoir City, TN 37772

Hours: Monday through Friday; 8:00 a.m. to 5:00 p.m.

Phone: 865-970-9800

Website: www.peninsulaoutpatient.org

Services: Provides services for persons experiencing psychiatric illnesses, symptoms or substance abuse. Provides the following mental health services: group, individual, and family therapy, case management, support groups, medication management, alcohol and drug treatment assessment and referral service.



Educational Services



Adult Basic Education

2145 Harrison Avenue
Lenoir City, TN 37771

Hours: 8:00 a.m. to 8:30 p.m. Monday
8:00 a.m. to 3:30 p.m. Tuesday thru Friday

Phone: 865-988-0967

Website: www.coe.utk.edu/literacy/abe/

Services: Provides GED preparatory services, reading, Families First and English as a Second Language classes. Instruction is provided for basic academics, life coping and employment skills.

Consumer Credit Counseling Service

531 Callahan Drive, Suite 101
Knoxville, TN 37912

Hours: 8:30 a.m. to 5:00 p.m. Monday thru Friday

Phone: 800-251-2227

Website: www.cccset.org

Services: Provides counseling in areas of budgeting, debt management, home mortgages, consumer education and senior financial counseling.

Lenoir City School System

2145 Harrison Avenue
Lenoir City, TN 37771

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday

Phone: 865-986-8058

Fax: 865-986-6732

Services: Offers general education and support services for Lenoir City students.

Lenoir City Schools Special Education

2145 Harrison Avenue
Lenoir City, TN 37771

Hours: 8:00 a.m. to 3:30 p.m. Monday thru Friday

Phone: 865-988-2060

Services: Provides special education and related services related to the following conditions: mental retardation, speech impairment, visual impairment, serious emotional disturbance, learning disability, health impairment, hearing impairment, physical impairment, autism, traumatic brain injury and intellectual giftedness.

Lenoir City Elementary School

203 Kelly Lane
Lenoir City, TN 37771

Hours: 8:00 a.m. to 2:45 p.m. Monday thru Friday
Phone: 865-986-2009
Fax: 865-988-7250
Services: Provides educational services from preschool (3 years old) thru fifth grade.

Lenoir City Middle School

2141 Harrison Avenue
Lenoir City, TN 37771

Hours: 8:00 a.m. to 3:10 p.m. Monday thru Friday
Phone: 865-986-2038
Fax: 865-988-1964
Services: Provides educational services from sixth thru eighth grade.

Lenoir City High School

1485 Old Highway 95
Lenoir City, TN 37771

Hours: 8:00 a.m. to 3:30 p.m. Monday thru Friday
Phone: 865-986-2072
Fax: 865-988-2054
Services: Provides educational services from ninth grade thru twelfth .

Loudon County School System

100 River Road
Loudon, TN 37774

Hours: 8:00 a.m. to 4:00 p.m. Monday thru Friday
Phone: 865-458-5411
Fax: 865-458-6138
Email: simsb@loudoncounty.org
Website: www.loudoncounty.org
Contact: Bennie Sims
Service: Offers general education and support services for Loudon County students.

Eaton Elementary School

423 Hickory Creek Road
Lenoir City, TN 37771

Hours: 8:00 a.m. to 3:00 p.m. Monday thru Friday
Phone: 865-986-2420
Fax: 865-988-5550
Services: Provides educational services pre-Kindergarten thru fourth grade .

Fort Loudoun Middle School

1703 Roberts Road
Loudon, TN 37774

Hours: 8:00 a.m. to 3:00 p.m. Monday thru Friday
Phone: 865-458-2026
Fax: 865-458-6611
Website: www.loudoncounty.org
Service: Provides educational services for sixth thru eighth grade.

Greenback School

400 Chilhowee Avenue
Greenback, TN 37742

Hours: 8:00 a.m. to 3:00 p.m. Monday thru Friday
Phone: 865-856-3028
Fax: 865-856-5427 or 865-856-8379
Services: Provides educational services from Kindergarten thru twelfth grade.

Highland Park Elementary School

4404 Highway 11 East
Lenoir City, TN 37771

Hours: 8:00 a.m. to 3:00 p.m. Monday thru Friday
Phone: 865-986-2241 or 865-986-9601
Fax: 865-988-7495
Services: Provides educational services from Kindergarten thru fourth grade

Loudon Elementary School

2175 Roberts Road
Loudon, TN 37774

Hours: 8:00 a.m. to 3:00 p.m. Monday thru Friday
Phone: 865-458-2001 or 865-458-9395
Fax: 865-458-1405
Website: www.loudoncounty.org
Service: Provides educational services from Kindergarten thru fifth grade.

Loudon High School

1039 Mulberry Street
Loudon, TN 37774

Hours: 8:00 a.m. to 3:00 p.m. Monday thru Friday
Phone: 865-458-4326
Fax: 865-458-0717
Services: Provides educational services from ninth thru twelfth grade.

North Middle School

421 Hickory Creek Road
Lenoir City, TN 37771

Hours: 8:00 a.m. to 3:00 p.m. Monday thru Friday
Phone: 865-986-9944 or 865-986-3417
Fax: 865-988-9089
Services: Provides educational services from fifth thru eighth grade .

Philadelphia Elementary School

300 Spring Street
Philadelphia, TN 37846

Hours: 8:00 a.m. to 3:00 p.m. Monday thru Friday
Phone: 865-458-6801 or 865-458-6802
Fax: 865-458-6805
Email: gentryk@loudoncounty.org
Website: www.loudoncounty.org
Contact: Kevin Gentry
Service: Provides educational services from pre-Kindergarten thru eighth grade.

Steekee Elementary School

4500 Steekee School Road
Loudon, TN 37774

Hours: 8:00 a.m. to 3:00 p.m. Monday thru Friday
Phone: 865-458-3322 or 865-458-3343
Fax: 865-458-9921
Services: Provides educational services from pre-Kindergarten thru fifth grade.

Loudon County Schools Special Education Program

100 River Road
Loudon, TN 37774

Hours: 8:00 a.m. to 4:00 p.m. Monday thru Friday
Phone: 865-458-5411, ext. 1008
Email: osters@loudoncounty.org
Website: www.k12.loudoncounty.org
Contact: Sissy Foster
Services: Provides special education and related services for students with the following conditions: mental retardation, developmental delays, speech impairment, visual impairment, serious emotional disturbance, learning disability, health impairment, hearing impairment, physical impairment, autism, traumatic brain injury and intellectual giftedness.

Loudon County Education Foundation

P.O. Box 430
318 Angel Row
Loudon, TN 37774

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Thursday
Phone: 865-458-8749
Fax: 865-458-1206
Email: lcef@bellsouth.net or eemorrow@bellsouth.net
Website: www.lceftn.org
Service: Provides opportunities for student-workplace interaction, leadership development and technological advancement. Also, provides financial support through classroom grants, scholarship awards, start-up funds and student projects.

Lenoir city Schools Family Resource Center

203 Kelly Lane
Lenoir City, TN 37771

Hours: 8:00 a.m. to 4:00 p.m. Monday - Friday
Phone: 865-986-0518 Fax: 865-986-7611
Website: www.lenoircityschools.com
Services: Provides support, information, referrals and facilitates a variety of parenting classes for parents of children birth to teens, and provides Parents As Teacher home visitation.

Little Tennessee Valley Educational Cooperative

1094 Mulberry Street
Loudon, TN 37774

Hours: 8:30 a.m. to 4:30 p.m. Monday thru Friday
Phone: 865-458-8900 Fax: 865-458-8626
Email: littletnvalley@bellsouth.net Website: www.ltvec.org
Contact: Melissa Ehrhardt
Services: LTVEC provides skilled professionals to deliver supplemental services to existing special education programs within the school systems. LTVEC currently provides physical therapy, occupational therapy and school psychology services.

Loudon County Schools Family Resource Center

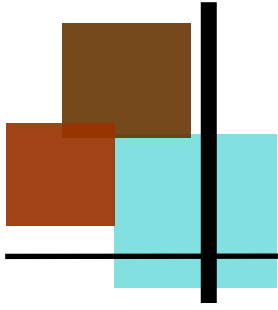
103 Maple Lane 4380 Harrison Road
Loudon, TN 37774 Lenoir City, TN 37771

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday
Phone: 865-458-8502 Lenoir City Phone: 865-458-2036 ext: 4617,4616, or 4615
Fax: 865-458-8882 Email: lawsonc@loudoncounty.org
Website: <http://www.loudoncounty.org>
Services: Provides a focal point with Loudon County to coordinate services, agencies, schools and community partners to maximize the development, maintenance and accessibility of services available to meet the needs of children, students and their families in efforts to improve their lives, homes, academic success, and communities. **Services include:** information and referral, community outreach, family advocacy, parent education, community partnerships, volunteer opportunities, parent resource library, youth lending library, Christmas for angels, head lice control assistance, emergency food, school supplies, youth after-school enrichment opportunities, summer youth day camps, tutoring, service learning and character education; senior community employment service training, family clothing and counseling.

Roane State Community College

100 W. Broadway, Suite 131
Lenoir City, TN 37771

Hours: 8:00 a.m. to 9:30 p.m. Monday thru Thursday, 8:00 a.m. to 4:30 p.m. Friday
Phone: 865-986-1525
Website: www.roanestate.edu
Service: Offers college-credit coursework and non-credit classes in diverse fields.



Elderly Services



Adult Protective Services DHS Hotline

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Phone: 1-888-APS-TENN (1-888-277-8366)
Website: www.state.tn.us/humanserv/adfam/afs_aps.htm
Services: Statewide hotline to report abuse, neglect or exploitation of physically or mentally impaired adults.

Baptist Health Care Center & Assisted Living

700 Williams Ferry Road
Lenoir City, TN 37771

Office Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday
8:00 a.m. to 4:30 p.m. Saturday and Sunday
Facility Hours: 24 Hour Facility
Phone: 865-986-3583
Fax: 865-986-1707
Services: Senior adult residential care designed to provide residential needs, comfort and security for seniors requiring assistance and can no longer live independently.

Dogwood Terrace Apartments

200 Dogwood Terrace
Lenoir City, TN 37771

Hours: 9:00 a.m. to 5:00 p.m. Tuesday and Friday
Phone: 865-986-0280
Services: Offers subsidized housing for the elderly, aged 62 and older, or persons with a mobility impairment.

East Tennessee Personal Care Service

320 N. Cedar Bluff Road, Suite 220
Knoxville, TN 37920

Office Hrs: 8:00 a.m. to 4:30 p.m. Monday thru Friday
Agency Hrs: 24 Hours—7 Days a Week
Phone: 865-692-2200
Fax: 865-692-2080
Email: etpcs@bellsouth.net Website: www.etpcs.net
Services: East Tennessee Personal Care Service is a licensed and insured non-medical personal care service serving the Knoxville area and surrounding counties. We specialize in care for clients with cognitive impairments, dementia, chronic medical conditions, mental retardation, Alzheimer's and Parkinson's disease. Services include Certified Nursing Assistants, respite care, homemaker and sitter services, as well as transportation.

Lakewood Memory Loss Unit at River Oaks Place Loudon

1101 Grove Street
Loudon, TN 37774

Office Hours: 8:00 a.m. to 4:00 p.m. Monday thru Friday

Phone: 865-458-5841

Services: Offers a residential community for senior citizens, to include a special unit for those experiencing memory loss.

Lakewood Place

1125 Grove Street
Loudon, TN 37774

Hours: 9:00 a.m. to 6:00 p.m. Monday thru Friday

Phone: 865-458-4123

Services: Provides independent assisted living for senior adults, as well as respite care.

Loudon County Senior Center / Office on Aging

901 Main Street
Loudon, TN 37774

Hours: 8:30 a.m. to 4:00 p.m. Monday thru Friday

Phone: 865-458-5445 Fax: 865-458-1653

Email: srcenter@bellsouth.net Contact: Toby Brewster

Service: Provides social support opportunities, activities and services to enhance the lifestyles of the 60+ population. Services include outreach, information, transportation, homemaker services, legal assistance, ombudsman program, food, medication and fans in times of crisis, as well as providing an Alzheimer's caregiver support group.

Network Outreach Better Living for the Elderly (NOBLE)

P.O. Box 1063
Loudon, TN 37774

Hours: Available 24 Hours / 7 Days a Week

Phone: 865-408-0371 Fax: 865-408-2584

Website: www.nobleusa.org

Services: Provides assistance to the elderly and their families in the decision-making process related to in-home care, assisted living or nursing home placement.

Stay At Home

140 Saint Andrews Drive
Knoxville, TN 37934

Hours: Available 24 Hours / 7 Days a Week

Phone: 865-300-4612 Fax: 865-966-9934

Website: www.stayhomeweb.com

Services: Provides non-medical personal care to Loudon, Blount, Monroe and Knox counties. Services include; companionship, personal care and hygiene assistance, meal preparation, medication reminders, homemaker duties, therapy assistance, and transportation. All consultations are at no charge or obligation and there are no binding contracts.

River Oaks Place at Lenoir City

100 W. Fifth Avenue
Lenoir City, TN 37771

Hours: 8:00 a.m. to 6:00 p.m. Monday thru Friday
Phone: 865-988-9321
Services: Provides independent assisted living for senior adults.

River Oaks Place at Loudon

1101 Grove Street
Loudon, TN 37774

Hours: 8:30 a.m. to 6:00 p.m. Monday thru Friday
Phone: 865-458-5841
Services: Provides assisted living accommodations, as well as an Alzheimer's unit.

Springplace Apartments

304 Locust Street
Lenoir City, TN 37771

Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-986-6651
Email: springplace001@aol.com
Services: Provides housing for the elderly, aged 62 or older, or those who receive SSI benefits.

Senior Citizens Home Assistance Service

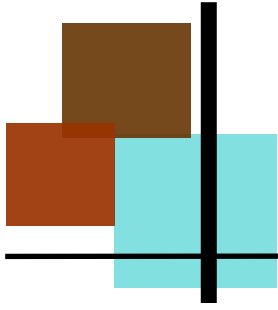
530 Highway 321 North
Lenoir City, TN 37771

Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-986-8000 Fax: 865-986-2900
Email: thowell@mail.schas.org Website: www.schas.org
Services: A non-profit agency that assists the elderly and disabled with housekeeping tasks. Provides transportation if the client has their own car and insurance. Runs errands in our car. Provides respite care and companionship. Fees are based on income and number of hours needed. Employees are trained/bonded.

Senior Home Assistance of TN

5320 N. Broadway, Suite 1
Knoxville, TN 37918

Office Hours: 8:30 a.m. to 5:00 p.m. Monday thru Friday; On Call 24/7
Phone: 865-769-4170 Fax: 865-769-4179
Email: tspencer@seniorhomeassistance.us Website: www.seniorhomeassistance.us
Services: Provides help with non-medical needs, enhancing client's quality of life at home. Services include Certified Nursing Assistance, bathing, medication reminders, light housekeeping, assistance with ambulation and sitter services for nursing home, assisted living and hospital patients.



Employment Training Services



Tennessee Career Center

1610 University Avenue
Knoxville, TN 37921

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday

Phone: 865-594-5500

Fax: 865-594-6266

Website: www.state.tn.us/labor-wfd/

Services: Tennessee has a network of centers across the state where employers can go to find workers they need and job seekers can get career information and services. Each center offers computerized labor market information, Internet access, workshops, an on-line talent bank, job placement, recruitment and training.

Loudon County Workforce Investment Program

100 West Broadway, Suite 141
Lenoir City, TN 37771

Office Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday

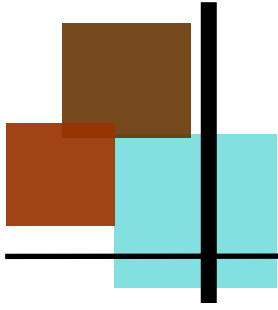
Phone: 865-986-5506

Fax: 865-986-4279

Email: thomask@loudoncounty-tn.gov

Website: www.state.tn.us/labor-wfd/

Services: Provides short-term training and job search assistance for economically disadvantaged youth, those who are experiencing an employment lay-off or adults who are unemployed.



Family Violence Programs & Services

Iva's Place
P.O. Box 71
Lenoir City, TN 37771

Service Hours: 24 Hours / 7 Days Per Week

Office Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday

Hotline: 865-988-7867 Shelter 24 Hours / 7Days Per Week

Office: 865-816-3481

Website: www.ivasplace.com

Services: *Iva's Safe Place*: provides confidential support and crisis intervention services for women: a confidential safe shelter, assistance with obtaining an Order of Protection, court advocacy, safety planning, individual and group counseling.
Iva's Place Homeless Shelter: provides emergency shelter for adult women and their minor children.
Iva's Kitchen: provides hot lunches to the community on Tuesday, Thursday and Friday from 11:45—12:45. In addition to lunch, breakfast and dinner will also be provided to residents of the homeless shelter.

National Domestic Violence Hotline

Service Hours: 24 Hours / 7 Days Per Week

Hotline: 1-800-799-SAFE (7233) or 1-800-787-3224 (TTY)

Website: www.ndvh.org

Services: Provides information and referrals for victims of domestic violence. Provides direct connection to emergency services and shelters in the victim's own community. Spanish speaking operators and translators are available, as well as representatives who are available to interpret for over 150 various languages.

Safe Haven Center: Crisis & Recovery Center for Sexual Assault

900 East Hill Avenue, Suite 145

Knoxville, TN 37915

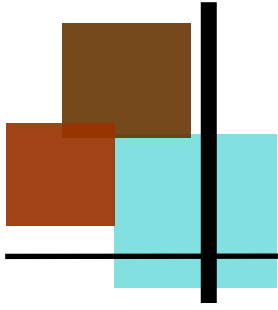
Hours: 8:30 a.m. to 5:00 p.m. Monday, Thursday & Friday

8:30 a.m. to 7:00 p.m. Tuesday & Wednesday

Phone: 865-558-9040 Crisis Hotline: 865-522-7273 Toll Free: 1-888-522-5244

Website: www.safehavencenter.org

Services: Offers counseling and advocacy services, support groups and forensic nursing/evidentiary exams for sexual assault crime victims age 13 and above. A 24 hour crisis hotline offers immediate counseling for those who have survived sexual assault or child sexual abuse. Free and confidential counseling is available by appointment. Advocates accompany individuals to hospital, provide legal advocacy for survivors and offers education and support group opportunities to the general public.



Health Related Programs & Services



Ability Health Services

9041 Executive Park Drive
Knoxville, TN 37922

Hours: 24 Hours A Day— 7 Days Per Week
Phone: 865-694-0411
Fax: 865-694-0466
Website: www.abilitycares.com
Services: Services include nursing care, physical therapy, alternative therapies, skilled healthcare and private care services.

AIDS Hotline

Cordell Hull Building
425 5th Avenue North
Nashville, TN 37243

Hours: 7:30 a.m. to 3:30 p.m. CST; Monday thru Friday;
Phone: 1-800-525-2437
Website: www.health.state.tn.us/hotlines/hotlines.htm
Services: Provides answers to questions regarding HIV and AIDS, as well as other STD's. The hotline is staffed with counselors trained to provide information about the systems of HIV disease, how the virus is transmitted, where to get testing and how to contact support groups.

Alzheimer's Association: Eastern Tennessee Chapter

2200 Southerland Avenue, Suite H 102
Knoxville, TN 37919

Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-544-6288
Email: Linda.johnson1@alz.org Website: www.tnalz.org
Services: Provides information, education and support for those with Alzheimer's disease and their families.

Alzheimer's Support Group—Lenoir City Meeting

Calvary Baptist Church

300 West 1st Avenue
Lenoir City, TN 37771

Hours: 3:30 p.m.— First Monday of each month.
Phone: 865-458-5445
Email: srcenter@bellsouth.net
Contact: Phyllis Dumont & Toby Brewster
Services: Offers support for those affected by Alzheimer's disease. Provides up-to-date information on research, advocacy and training.

Alzheimer's Caregiver's Support Group—Loudon Meeting
Tellico Village Community Church

Hours: 3:30 p.m.— First Tuesday of each month.
Phone: 865-458-1516
Website: www.tellicochurch.com
Services: Offers support for caregivers of those affected by Alzheimer's disease. Provides up-to-date information on research, advocacy and training.

Amedisys Home Health Care
125 Town Creek Road, Suite 4
Lenoir City, TN 37772

Hours: 8:00 a.m. - 5:00 p.m. Monday thru Friday; Nurse on call 24 hours a day / 7 days per week
Phone: 865-988-3955
Fax: 865-986-2164
Email: lharvey0534@amedisys.com
Website: www.amedisys.com
Services: Provides multi-disease management programs which include the following services: Skilled Nursing care, Physical Therapy, Speech Therapy, Occupational Therapy, Registered Dieticians, Medical Social Workers and Certified Nursing Assistants.

American Cancer Society
871 Weisgarber Road
Knoxville, TN 37909-2780

Hours: 8:00 a.m.—5:00 p.m. Monday thru Friday
Phone: 865-584-1668 (Knoxville) or 1-800-227-2345
Website: www.cancer.org
Services: Provides information and programming on all types of cancer.

American Heart Association

4708 Papermill Drive

Hours: 8:30 a.m.—5:00 p.m. Monday thru Friday
Phone: 865-212-6500
Email: evanss@heart.org
Website: www.americanheart.org
Services: Provides public and professional educational information on cardiovascular disease and stroke for schools, healthcare agencies and community settings. Raises money to support ongoing AHA research.

Cherokee Health Systems

501 Adesa Blvd., Suite A150

Lenoir City, TN 37771

Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-986-8082
Fax: 865-986-5890
Services: Provides primary care for those with or without insurance. Offers sliding scale fee for those without insurance. Also provides mental health services which include counseling, psychiatric and case management. Sliding scale fee is available for those without behavioral health insurance benefits. School Psychology services available for those with TennCare.

Covenant Homecare Hospice

3001 Lake Brook Blvd., Suite 101

Knoxville, TN 37909

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday;
Nurses on call 24 hours a day / 7 days per week;
Phone: 865-374-0600 or 888-719-8087
Services: Provides in-home care and support to persons facing terminal illness. Incorporates medical, emotional, social and spiritual attention, as well as continued assistance to families in the bereavement period. Must be referred by a physician. Services also include grief support groups.

East Tennessee Children's Rehabilitation Center

1025 Children's Way
Knoxville, TN 379225

- Hours: 8:00 a.m. to 5:00 p.m. Monday, Wednesday, Thursday & Friday
8:00 a.m. to 7:00 p.m. Tuesday
- Phone: 865-690-8961
- Website: www.etch.com/rehab.cfm
- Services: The Rehabilitation Center provides physician-directed rehabilitation services for area children. The center offers pediatric specialists in speech pathology, occupational and physical therapy, nursing, nutrition, clinical psychology and social work to provide comprehensive, family-centered evaluation, treatment and programming. The goal of all center programs is to work with children and their families so that potentials are developed and quality of life improved.
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Epilepsy Foundation of East Tennessee

1715 Magnolia Avenue
Knoxville, TN 37917

- Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday;
- Phone: 865-522-4991 or 1-800-951-4991
- Email: staff@efeasttn.org
- Website: www.efeasttn.org
- Services: A voluntary non-profit organization formed in 1978 to meet the needs of people with epilepsy, their families and concerned individuals in East Tennessee. The Foundation provides clients with educational information, referrals, support groups and prescription-insurance assistance. Community programs include school alerts, professional education and literature distribution. A support group is held on the second Tuesday of each month.
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Fort Loudoun Medical Center

550 Fort Loudoun Medical Center Drive
Lenoir City, TN 37772

- Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday (Administrative Offices)
- Phone: 865-271-6000
- Website: www.ftloudoun.com
- Services: FLMC Emergency Department with fast-track services for less serious emergencies, modern surgical suites providing more than 100 surgical procedures, state-of-the-art imaging services with MRI, CT, radiology, ultrasound and nuclear medicine, women's imaging services include: mammography, ultrasound and bone density testing. The facility critical care, cardiac and pulmonary rehabilitation, three locations for physical, speech and occupational therapy services, more than 200 physicians representing 25 medical and surgical specialties. Lifeline, a personal 24 hr. emergency response system is available through the Volunteer Auxiliary.
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Healthy Families of East Tennessee
Division of Helen Ross McNabb Center

600 Arthur Street
Knoxville, TN 37921

Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-523-8695
Website: www.mcnabbcenter.org
Services: A voluntary, intensive and long-term home visitation program for new or expectant parents. Provides assistance to parents in locating a health care provider, as well as accessing community-based services. Services also include education to teach skills to care for mom and baby, to encourage proper development through appropriate play techniques, to understand the physical and emotional needs of an infant, to help manage a baby's behavior and cope with parental stress. Referral required during pregnancy or no later than two weeks after delivery.

Holistic Chiropractic Center

603 Hwy 321 North
Bldg. 3, Suite 201
Lenoir City, TN 37771

Hours: Monday/Wednesday/Friday: 10:00 a.m. to 1:00 p.m. & 3:00 p.m. to 7:00 p.m.
Tuesday/Thursday: 2:00 p.m. to 6:00 p.m.
Phone: 865-988-9815
Fax: 865-988-9816
Email: backcrackshak@gmail.com
Contact: Andrea Shakarian, DC
Services: Chiropractic, Acupressure & Nutritional Supplementation Services

Home Care Solutions

689 Medical Park Drive
Mediplex Bldg., Suite 103
Lenoir City, TN 37771

Hours: 24 Hours A Day— 7 Days Per Week
8:00 a.m. to 5:00 p.m. (Office Hours)
Phone: 865-271-1079
Fax: 865-271-1080
Website: www.homecaresolutions.net
Contact: Julie Kuhn
Email: jkuhn@hcstn.com
Services: Services include Skilled Home Health Care, Nursing, Physical Therapy, Occupational Therapy, Speech Therapy, Home Health Aides and Social Workers.

Interfaith Health Clinic

315 Gill Avenue
Knoxville, TN 37917

Hours: 8:00 a.m. to 8:00 p.m. Monday thru Friday;
Phone: 865-546-7330 Fax: 865-546-6643
Website: www.interfaithhealthclinic.org
Services: Provides accessible, affordable and quality health care to low income, working uninsured individuals.

Intrepid USA Health Care

414 Sweetwater Vonore Road
Sweetwater, TN 37874

Hours 8:00 a.m. to 5:00 p.m. Monday thru Friday; Nurses on call 24 Hours / 7 Days a Week
Phone: 423-337-6342 Fax: 423-337-4327
Website: www.intrepidusa.com
Services: Provides Home Health Care, Independent Living Services, Rehabilitation Services, and Assisted Living Services to include Skilled Nursing, Physical Therapy, Occupational Therapy, Speech Therapy, personal care and Social Workers. No age limit –must be home bound.

Lenoir City Schools Health Clinic

1485 Old Highway 95
Lenoir City, TN 37771

Hours: 8:00 a.m. to 3:30 p.m. Monday thru Friday
Phone: 865-988-2048
Contact: Sheila Herron Email: sherron@lenoircityschools.com
Services: Provides school nursing services and counseling.

Loudon County Health Care Center

1520 Grove Street
Loudon, TN 37774

Hours 9:00 a.m. to 5:00 p.m. Monday thru Friday
8:00 a.m. to 5:00 p.m. Saturday and Sunday
Phone: 865-458-5436
Services: Provides skilled and intermediate health care services; Admissions 7 days per week; Services include Physical Therapy, Occupational Therapy Speech Therapy, IV Therapy, nutritional services, wound care program, hospice and therapeutic recreation.

Loudon County Health Department

600 Rayder Avenue
Loudon, TN 37774

Hours: 8:00 a.m. to 4:30 p.m. Monday thru Friday

Phone: 865-458-2662

Website: <http://health.state.tn.us/programs.htm>

Services:

- Provides comprehensive medical treatment to children birth to 21 years of age who have a disability and/or chronic illness. Must be financially eligible.
- CHAD (Child Health and Development) serves children with developmental delays from birth to 6 years. Must meet financial eligibility and other criteria; Services include education, screening, nutritional assessments and limited provisions for counseling and parental education.
- HUG (Helping Us Grow) is designed to help pregnant adolescents improve their parenting skills and provide liaison for services, including WIC referral.
- “Parents Encouraging Parents” provides parent-to-parent support and information to families for children with a disability, chronic illness or special health care need. This service does not require that the patient meet income eligibility criteria and is open to any Tennessee resident.
- WIC (Women, Infants and Children) provides nutritious foods to supplement the diets of pregnant women and their children, as well as provides information on healthy eating.
- Birth and Death Certificates;
- Pregnancy testing and prenatal services;
- Well-child Checkups and screening;
- Newborn screening program;
- Drug and Alcohol assessment and referrals;
- AIDS testing and information;
- School physicals;
- Tuberculosis Program;
- Sexually Transmitted Disease (STD) testing;
- Immunizations;
- Family Centered Outreach;

Loudon County Health Improvement Council
Health Education Alliance of Loudon County (H.E.A.L.)

P.O. Box 742, 1432 East Lee Highway
Loudon, TN 37774

Hours: 8:30a.m. to 4:30 p.m. Monday thru Friday

Phone: 865-458-9119

Fax: 865-458-9413

Contact: Debbie Henry, Executive Director Email: dhenry@charterinternet.com

Website: www.healloudon.org

Services: HEAL serves as an advocate for community health related issues, with special emphasis in the areas of substance abuse prevention, tobacco use prevention, as well as obesity prevention and healthy living to improve the health of those who live, work and visit Loudon County. Health Education Alliance also administers Dolly Parton’s Imagination Library for Loudon County, which currently provides books to children from birth to age five. To register a child to receive books through the Imagination Library, please call our office.

Loudon County Schools Coordinated School Health

100 River Road
Loudon, TN 37774

Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday
Phone: 865-458-5411, Ext. 104
Website: www.loudoncounty.org (Follow Loudon Co. Schools Link)
Email: snowl@loudoncounty.org
Services: Provides health and wellness services for the students and staff of all Loudon County Schools. The “Healthy School Team” coordinates education and services for each school in the areas of physical activity, nutrition, prevention education, health and wellness screenings, as well as social and counseling services.

March of Dimes—East Tennessee Chapter

322 Nancy Lynn Lane, Suite 11
Knoxville, TN 37919

Hours: 8:30 a.m. to 4:30 p.m. Monday thru Friday
Phone: 865-694-6003
Fax: 865-694-6066
Website: www.MarchofDimes.com
Services: Provides public and professional education related to all aspects of maternal and child health. Programming includes Teen Awareness Program, Birth Defects Prevention Program for 8th through 12th grades and a Premature Birth Awareness Program.

National Multiple Sclerosis Society—Mid South Chapter

4219 Hillsboro Road, Suite 306
Nashville, TN 37215

Hours: 8:30 a.m. to 4:30 p.m. Monday thru Friday
Phone: 800-269-9055 or 615-269-9055
Fax: 615-269-9470
Email: TNS@NMSS.org
Website: www.MSmidsouth.org
Services: Provides educational programming for persons with MS and their families. Services include research information, referrals, peer support groups, equipment assistance and available resources.

Paternity/DNA Testing - UT Medical Center Blood Bank

Knoxville, Tennessee 37920

Hours: 8:00 a.m. to 2:00 p.m. Monday thru Friday
Phone: 865-305-9083
Services: Provides paternity genetic testing to determine fatherhood. Please contact for further information.

Peninsula Hospital
P.O. Box 2000
2431 Jones Bend Road
Louisville, TN 37777

Hours: 24 Hours / 7 Days per Week
Phone: 865-970-9800
Website: www.peninsulabehavioralhealth.org
Services: Provides inpatient alcohol and drug treatment, as well as behavioral health services.

Priority Health Care Services
1700 Liberty Street
Knoxville, TN 37921

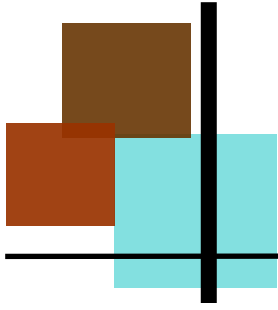
Hours 8:30 a.m. to 5:00 p.m. Monday thru Friday
Available 24 Hours / 7 Days per Week
Phone: 865-584-4010
Fax: 865-588-2045
Website: www.homehealthpriority.com
Services: Provides Skilled Nursing Services, Physical Therapy, Occupational Therapy, Speech Therapy, New Mother/ Baby Care, Nutritional Evaluation, Sitters/Companions, Homemakers, Personal Care, Private Duty, Shampoo/Bath Assistance and Medical Assessment.

Tennessee Department of Health
Traumatic Brain Injury Program
For Knox, Loudon, Monroe and Anderson Counties
Ft. Sanders Regional Hospital
1901 Clinch Avenue
Knoxville, TN 37916

Hours: 8:00 am to 4:30 pm or by appointment
Phone: 865-541-1499
Services: Provides a program to coordinate services and to bridge the gap in services to individuals with brain injuries and their family members. The service coordinator will evaluate the needs of each individual served and identify appropriate resources within the community.

York Rite Club - Eye Surgery Assistance & Vision Care
Loudon, TN 37774

Hours 9:00 a.m. to 6:00 p.m. Monday thru Saturday
Phone: 865-458-2287
Services: Provides eye services for those financially eligible.



Housing Services

Lenoir City Housing Authority

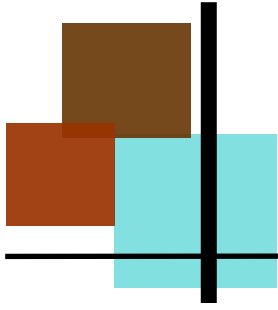
101 Oakwood
Lenoir City, TN 37771

Hours: 8:00 am to 4:00 pm Monday, Tuesday, Thursday and Friday
(Closed Wednesday)
Phone: 865-986-8707
Fax: 865-986-8725
Services: Provides low income housing.

Loudon Housing Authority

124 Pathkiller Trail
Loudon, TN 37774

Hours: 8:00 a.m. to 4:30 p.m. Monday - Friday
8:00 a.m. to 11:30 a.m. Wednesday
Phone: 865-458-2061
Services: Provides housing for low and moderate income families.



Library Programs & Services

Greenback Public Library

6889 Morganton Road
Greenback, TN 37742

Hours: 9:00 a.m. to 5:00 p.m. Tuesday and Wednesday
11:00 a.m. to 7:00 p.m. Thursday
9:00 a.m. to 5:00 p.m. Friday

Phone: 865-856-2841

Website: www.discoveret.org/greenbkl/

Services: Provides library services and internet access for patrons. Offers a summer reading program for children ages 3 to 12 years, as well as beginners computer classes.

Lenoir City Public Library

100 W. Broadway, P.O. Box 1156
Lenoir City, 37771

Hours: 10:00 a.m. to 6:00 p.m. Monday - Friday
9:00 a.m. to 1:00 p.m. Saturday

Phone: 865-986-3210

Email: kayehathcock@hotmail.com

Services: Offers regular library service, large print books, magazines and internet access for patrons.

Loudon Public Library

210 River Road
Loudon, TN 37774

Hours: 9:30 a.m. to 5:30 p.m. Monday through Friday
9:00 a.m. to 2:00 p.m. Saturday

Phone: 865-458-3161

Services: Offers public library services and internet access for patrons.

Tellico Village Public Library

304 Lakeside Plaza
Loudon, TN 37774

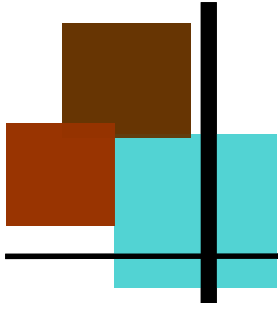
Hours: 9:00 a.m. to 5:00 p.m. Monday through Friday
9:00 a.m. to noon Saturday

Phone: 865-458-8762

Fax: 865-458-8762

Website: www.tvlibrary.org

Services: Provides library services and internet access for patrons. In addition, offers programs for visually impaired and/or physically handicapped. Offers computer classes, wireless connection for laptop computers, books on tape, CD's, videos and dvd's.



Mental Health Services & Programs

Blount Memorial Counseling and Concern - Lenoir City

Blount Memorial Health Center @ Tellico West
110 Deer Crossing
Vonore, TN 37885

Hours: 8:00 a.m. to 6:30 p.m. Thursday
Phone: 423-884-1901
Website: www.blountmemorial.org
Services: Enables employers to support employees who need help with personal concerns which are adversely affecting their job performance and creating excessive stress in their lives. Offers assessment, short-term counseling, referral if needed, and follow-up.

Child and Family, Inc.

901 East Summit Hill Drive
Knoxville, TN 37915

Hours: 8:30 a.m. to 5:00 p.m. Monday - Friday
Phone: 865-524-7483
Website: www.child-family.org Email: webmaster@child-family.org
Services: Provides counseling for child abuse, domestic violence outpatient program and shelter for women, sexual abuse treatment and training, in-home crisis intervention for abuse/neglect, with supervised visitation/parents learning facility and divorcing parents classes. Programs for teens for Inner City kids, juvenile court services, leadership skills and job training, teen pregnancy, substance abuse, day treatment program, independent living for older teens. Child and Family Inc. is a licensed adoption agency providing infant and private/independent adoptions. Provides leadership skills and job training for youth.

Florence Crittenton Agency, Inc.

1531 Dick Lonas Road, Building C
Knoxville, TN 37909

Phone: 865-602-2021 Fax: 865-602-2039
Website: www.fcaknox.org Email: nchristian@fcaknox.org
Services: This program addresses the serious behavioral and emotional problems confronting non-pregnant and pregnant young women. Provides a safe nurturing place for teenage girls, many who have suffered abuse or neglect. Crittenton Substance Abuse (CSAS) is an intensive outpatient alcohol and drug treatment program for pregnant teens.

Sequoyah Drop-In Center

Mike Chandler, Director
4023 Hwy. 411, North, Unit A
Madisonville, TN 37354
Counties Covered: Monroe, Loudon

Phone: 423-420-1959
Website: www.state.tn.us/mental/mhs/centers.html
Services: Offers guest speakers, area trips, educational opportunities and much more to mental health individuals and their families.

Haslam Center
3006 Lake Brook Boulevard
Knoxville, TN 37909

Phone: 865-558-6361
Website: www.child-family.org
Services: Provides a male residential treatment facility that is an alternative to psychiatric hospitalization. Open to ages 11-18, with focus on individualization of treatment to meet the residents' needs.

Mental Health Association of Greater Knoxville, Inc.

9050 Executive Park Drive, Suite 104A
P.O. Box 32731
Knoxville, TN 37923

Hours: 8:30 a.m. to 5:00 p.m. Monday through Friday
Phone: 865-584-9125 or 1-800-642-3866
Website: www.mhaet.com
Services: Offers education, information and referrals, self-help and support group clearinghouse, videos, and literature: Youth Connection, matches donated resources with high-risk or impoverished children.

Suicide Hotline
Mobile Crisis Unit

Hours: 24 Hours / 7 Days Week
Phone: 865-539-2409
Services: Provides emergency contact for those who are contemplating suicide. Number may be called by concerned family member, friend, doctor's office or person in crisis for immediate attention.

National Alliance for the Mentally Ill (NAMI)

505 Mulberry Street
Loudon, TN 37774

Hours: 3rd Monday Each Month at 7:00 p.m.
Good Samaritan Center, house next to Loudon United Methodist Church
Phone: 865-988-9318
Website: www.namitn.org
Contact: Rebecca Gill, Regional Coordinator
1-800-771-5491, rgill@namitn.org
Services: Offers support group meetings for family and friends of the mentally ill.

Sevierville Wellness Recovery Center

501 Grace Avenue
Sevierville, TN 37862

Hours: 11:00 a.m. to 3:00 p.m. Monday, Tuesday, Thursday
11:00 a.m. to 5:30 p.m. Saturday

Phone: 865-705-2054

Services: Offers support, social and educational activities for anyone with mental health disabilities and their families.

TennCare Partners Advocacy Line
(Mental Health and Substance Abuse)

Phone: 1-800-758-1638

Email: help@tpal.org

Website: www.tpal.org

Services: Operators are available to answer questions concerning the TennCare Partners Program.

Scarab Behavioral Health services, LLC
Adolescent Psycho-Sexual Program

Knoxville Location
Medical Arts Building
603 Main Street, Suite 1005
Knoxville, TN 37902

Hours: 9:00 a.m. to 5:00 p.m. Monday - Friday
(In-home appointments may be scheduled outside of traditional office hours.)

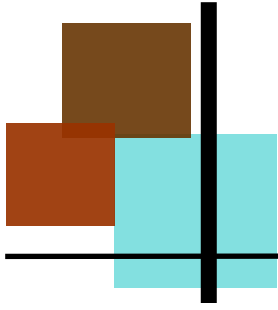
Phone: 865-540-1042 Fax: 865-540-1044

Website: www.scarabhealth.com

Services: This program is an intensive in-home educational program for adolescents with inappropriate and abusive sexual behaviors. All of Scarab's clinical personnel are master level and/or licensed professionals. Will provide services and safety planning in client's home, school, and community as indicated by client's need. Anyone may refer a client to this program.

Various services:

- In home informed supervision training for non-offending parents
- Average of 3 contacts per week
- Individual and family psycho-educational services
- Safety planning and education
- Risk assessment
- Impulse control
- Anger/emotional management
- Victimization
- Offense Cycle
- Family issues/Relationship skills
- Appropriate sexual fantasizing and behavior
- Relapse prevention planning
- Clarification/Reunification/Discharge Planning



Parenting Programs & Services

Birth - to - Three Program

1432 East Lee Highway
Loudon, TN 37774

Hours: 8:00 a.m. to 4:00 p.m. Monday through Friday
Phone: 865-458-8900
Email: littletnvalley@bellsouth.net
Website: www.ltvec.org
Services: Provides therapy and services to children at high risk for developmental delays to qualified families.

Compassionate Friends Inc.
Second United Methodist Church
1524 Western Avenue
Knoxville, TN

Meetings: 2:00 p.m. on the second Sunday of each month at Second United Methodist Church on Western Ave.
Phone: 865-687-2117
Website: www.compassionatefriends.org
Services: Offers support to families who are grieving the death of a child of any age, from any cause. The mission of the Compassionate Friends is to assist families in the positive resolution of grief following the death of a child and to provide information to help others be supportive.

Gates of Hope Day Camp for Grieving Youth

Hours: 24 Hours/ 7 Days Week
Support Group: 7:00 p.m. Monday - Cokesbury Center
10:00 a.m. Tuesday - Bridges Funeral Home
Phone: 865-281-8373
Services: Offers a support group and for grieving children (kindergarten to adults) and their parents. Free of charge. Annual support group for special needs children and their families.

Great Starts
2601 Keith Avenue
Knoxville, TN 37821

Hours: 24 Hours / 7 Days Week
Phone: 865-525-4794
Website: www.child-family.org
Services: Provides services that enable drug-exposed and/or HIV children to remain with their biological families and to help such families to remain drug free, gain independent living and parenting skills. Provides training for caregivers on how to care for such infants. Also has residential drug treatment program for women. Women live on-site for six months with their children. Therapeutic and specialized daycare is available by referral.

Healthy Families
600 Arthur St.
Knoxville, TN 37921

Hours: 8:00 a.m. to 5:00 p.m. Monday - Friday
Phone: 865-523-8695 Fax: 865-523-6827
Website: www.mcabbcenter.org
Services: Provides home visits to first time parents, promoting bonding and support; with emphasis on early brain development and child development.

Hope Resource Center
112 Kingston Street
Lenoir City, TN 37771

Phone: 865-986-7734
Website: www.hoperc.org Email: mail@hoperc.org
Services: Provides support for women with unplanned pregnancies, free pregnancy test and ultra-sounds, provides free testing for sexually transmitted diseases. Offers parenting classes, breast feeding classes, Bible study, individual counseling and 12 week program.

Parent Pathway

Hours: 8:30 a.m. to 4:30 p.m. Monday - Friday
Phone: 1-800-356-6767
Services: Assist families of newborns. A volunteer visits with the family and keeps in touch by telephone for a period of 3-6 months. A volunteer will help parents understand the physical and emotional needs of a baby and help them to manage stress and adjust to the new arrival. Bilingual Parent Help Line is available 24 hours / 7 days week.

STEP (Support and Training for Exceptional Parents)

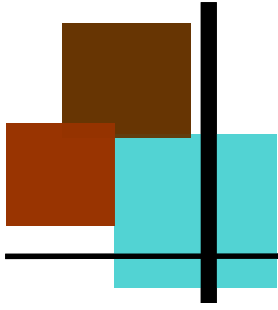
712 Professional Plaza
Greenville, TN 37745

Hours: 8:00 a.m. - 5:00 p.m. EST Monday - Friday
Phone: 1-800-280-STEP
Website: www.tnstep.org Email: information@tnstep.org
Services: Transitions students from high school to adulthood. Has workshops to help parents learn about helping their children, becoming a partner with school staff, planning for their children's future, solving school problems, and the special education process. All these services are free for birth to 22 years old.

Tennessee Voices for Children

7921 Neubert Springs Road
Knoxville, TN 37920

Phone: 865-609-2490 or 1-800-670-9882
Website: www.tnc@tnvoices.org
Services: Improves and expands services related to the emotional and behavioral well-being of children. Attend IEP meetings with parents.



Social Services

Bethany Christian Services

318 Erin Drive, Suite 10
Knoxville, TN 37919

Hours: 9:00 a.m. - 5:00 p.m. Monday - Friday
Phone: 865-588-5283 **Crisis Hotline:** 1-800-765-7335 (1-800-Bethany)
Website: www.bethany.org
Services: Offers crisis pregnancy counseling and licensed adoption agency. Free confidential pregnancy counseling to birth parents and their families experiencing an unplanned pregnancy. Goal is to explore life-giving options with truthful information so they can make the best decision for the baby. We also assess and prepare families wanting to adopt domestically, independently and internationally.

Department of Human Services

485 Pine Top Street
Lenoir City, 37772

Hours: 7:00 a.m. to 4:30 p.m. Monday - Friday
Phone: 865-986-4749 Fax: 865-986-7798
Website: www.tennessee.gov or www.state.tn.us
Services: Assists in determining eligibility for Food Stamps, TennCare and Families First Program. Gives assistance to low-income families in a homeless crisis situation. Also has Aid for Families with Dependent Children (AFDC), and refers for assistance to the utilities assistance program. Includes Departments of Children Services and Adult Protective Services.

Employers Child Support Information Line

Nashville, TN

Hours: 8:00 a.m. - 4:00 p.m. Monday - Friday
Phone: 1-800-446-0814
Services: Help line for employers with questions about child support wage withholdings.

Food Stamp Hotline

Hours: 8:00 a.m. - 4:00 p.m.
Phone: 1-800-342-1784
Website: www.tn.gov
Services: Help line to answer questions regarding application, receipt, or use of Food Stamp benefits. The Food Stamp program is a federal program to assist low income individuals and families.

Good Samaritan Center - Lenoir City

119 "A" Street
Lenoir City, 37771

Hours: 9:00 a.m. to 12:30 p.m. Monday - Friday; 4:00 p.m. to 6:30 p.m. Thursday
Phone: 865-986-1777 Fax: 865-988-5625
Services: Provides emergency assistance with food, furniture, utility bills, gasoline, rent, prescription medicines, and other needs for individuals in need.

Good Samaritan Center of Loudon County

505 Mulberry Street
Loudon, TN 37774

Hours: 9:30 a.m. - 12:30 p.m. Monday and Wednesday
Phone: 865-458-5541
Fax: 865-988-5625
Services: Provides emergency assistance with food, furniture, utility bills, gasoline, rent, prescription medicines, and other needs for individuals in need.

Goodwill Store

Highway 321, Tellico Plaza
Lenoir City, TN 37771

Hours: 9:00 a.m. - 6:00 p.m. Monday - Saturday
1:00 p.m. - 5:00 p.m. Sunday
Phone: 865-988-8507
Services: Sells clothing and household items at very low prices.

Loudon County Habitat for Humanity

298 Village Square Drive, #115
Loudon, TN 37774

Phone: 865-986-3388
Fax: 865-988-7428
Website: www.loudoncountyhabitat.org
Services: Builds simple, decent, affordable, energy efficient homes in partnership with low-income families in Loudon county.

Habitat Home Store

303 Simpson Road (near Burger King)
Lenoir City, TN 37772

Hours: 9:00 a.m. - 5:00 p.m. Monday, Tuesday, Thursday and Friday
9:00 a.m. - 3:00 p.m. Saturday
Closed: Wednesday, Sunday, and Holidays
Phone: 865-988-7427
Services: Provides a source of economically priced used clothing, furniture, and household items for sale. The store is a primary source of funding to build Habitat for Humanity homes in Loudon County.

Holston Home
900 East Hill Avenue, Suite 270
Knoxville, TN 37915

Hours: 8:00 a.m. - 5:00 p.m. Monday - Friday
Phone: 865-633-9844 Fax: 865-633-5855
Website: www.holstonhomes.org
Services: Provides adoption, foster care and home to stay services.

Lenoir city Schools Family Resource Center

203 Kelly Lane
Lenoir City, TN 37771

Hours: 8:00 a.m. to 4:00 p.m. Monday - Friday
Phone: 865-986-0518 Fax: 865-986-7611
Website: www.lenoircityschools.com
Services: Provides support, information, referrals and facilitates a variety of parenting classes for parents of children birth to teens, and provides Parents As Teacher home visitation.

Loudon County Schools Family Resource Center

103 Maple Lane 4380 Harrison Road
Loudon, TN 37774 Lenoir City, TN 37771

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday
Phone: 865-458-8502 Lenoir City Phone: 865-458-2036 ext: 4617,4616, or 4615
Fax: 865-458-8882 Email: lawsonc@loudoncounty.org
Website: <http://www.loudoncounty.org>
Services: Provides a focal point with Loudon County to coordinate services, agencies, schools and community partners to maximize the development, maintenance and accessibility of services available to meet the needs of children, students and their families in efforts to improve their lives, homes, academic success, and communities. **Services include:** information and referral, community outreach, family advocacy, parent education, community partnerships, volunteer opportunities, parent resource library, youth lending library, Christmas for angels, head lice control assistance, emergency food, school supplies, youth after-school enrichment opportunities, summer youth day camps, tutoring, service learning and character education; senior community employment service training, family clothing and counseling.

Mid-East Community Action Agency (MECAA)

330 Highway 70, West
Lenoir City, TN 37771

Hours: 8:30 a.m. - 4:30 p.m. Monday - Friday
Phone: 865-986-2506
Website: www.mecaa.net
Services: **USDA Commodity Program** : Quarterly distribution of surplus food. **Nutrition Program**: Meals on Wheels providing a hot and nutritious meal weekdays and holiday package meals. **Emergency Assistance Program**: Provides voucher for food, medicines and diapers. **Homeless Program**: vouchers for shelter or deposit assistance. **Weatherization Assistance Program (WAP)**: provides energy saving updates to homes. **Low income Home Energy Assistance Program (LIHEAP)**: assists with energy sources.

Pathway's Community Shelter

215 S. Church Street
Rockwood, TN 37854

Hours: 8:00 a.m. - 9:30 p.m. 7 days a week
Phone: 865-354-6931
Services: Provides temporary shelter for single women and their children with no domestic violence. Persons entering program must seek three goals set by the program: job or other viable income, housing and education. An assigned support specialist staff person will help to get person re-established and on their feet. The shelter will accept men who have custody of their children.

Tennessee Children's Home

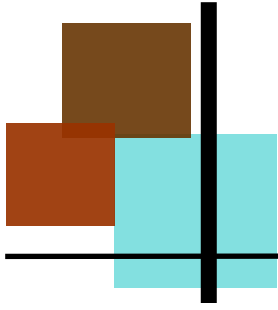
P.O. Box 7347
Knoxville, TN 37921

Hours: Call for details.
Phone: 865-584-0841
Website: www.tennhelp.com
Services: Provides services in adoption, foster care, group care, and residential treatment. There are four campuses in West, North Central, Middle (Spring Hill), and East Tennessee.

Volunteer Support Committee - A United Way Agency

Loudon, TN 37774

Hours: 12:30 p.m. - 4:00 p.m. Monday - Friday
Phone: 865-986-4820
Services: Offers emergency assistance to persons in a situation of need for food, utility bills, prescription medications, rent, housing, medical needs and dental needs.



Teen Pregnancy Services

Hope Resource Center of Loudon County

112 Kingston Street
Lenoir City, TN 37771

Hours: 9:00 a.m. to 5:00 p.m. Monday - Thursday

Phone: 865-986-7734

Fax: 865-986-7793

Services: Hope resource Center of Loudon County is a non-profit interdenominational ministry addressing the needs of young women and men facing unplanned pregnancies and/or difficult situations because of poor choices regarding sexual behavior. Our services are totally free of any financial charge and includes confidential Biblical counseling, pregnancy testing, ultrasound exams, and abstinence education. Material assistance is provided through our Earn While You Learn mentoring program. Our classes include parenting, breastfeeding, Bible Study, and New Beginnings. Specialized classes are also available.

Teen Pregnancy Hotline - National Number

Phone: 800-255-GWEN (4936)

Services: Provides a hotline for teenagers or others who have questions or need information about teen pregnancy, sexuality, sexually transmitted diseases, birth control, relationships, and personal decision making.

Break The Cycle

P.O. Box 204
Loudon, TN 37774

Hours: 8:00 a.m. - 5:00 p.m. Monday - Friday

Phone: 865-458-1597

Fax: 865-458-2366

Services: Provides youth development and teen pregnancy prevention interventions for middle and high school students in five Tennessee counties. Educational strategies include in-school and after-school programs, pregnancy counseling and referrals.



Transportation Services

East Tennessee Community Services Agency
TennCare Behavior Health

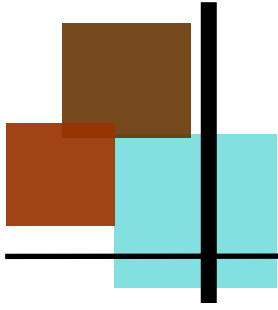
Hours: 8:00 a.m. to 4:30 p.m. Monday - Friday
Phone: 865-218-4260 or toll free 1-800-671-4018
Services: Offers transportation service for those who need transportation for medical care for the following counties: Anderson, Blount, Campbell, Claiborne, Cocke, Grainger, Hamblen, Jefferson, Knox, Loudon, Monroe, Morgan, Roane, Scott, Sevier, and Union.

East Tennessee Human Resource Agency (ETHRA)

Hours: 8:00 a.m. - 4:30 p.m. Monday - Friday
Phone: 865-408-0843
Email: ethrapublictransit.org
Services: Offers transportation for handicapped, elderly and low income persons. Meals On Wheels Program, Job Access Program, Child Care Food Program. Rental Assistance: contact Lisa Vance at 691-2551, six month application process.

TennCare Transportation

Hours: 8:30 a.m. - 4:30 p.m. Monday - Friday
Phone: 800-671-4018
Services: Offers transportation to medical appointments for TennCare participants. Must have five days notice.



Youth Services

Boy Scouts
Knoxville, TN

Phone: 865-588-6514 (Great Smokey Mountain Council in Knoxville)
Website: www.toqua.com
Services: offers Tiger Cubs for first grade boys, Cub Scouts for second grade through fifth grades and Boy Scouts for sixth grade thru high school. Open to any boy from first grade to age twenty-one and girls fourteen to twenty-one. Venture Scouts is co-ed for ages fourteen thru twenty-one.

Girl Scouts - Tanasi Council
1567 Downtown West Blvd.
Knoxville, TN 37919

Hours: Hours change seasonally, please refer to website or call office.
Phone: 865-688-9440 or 800-474-1912
Fax: 865-689-9835
Email: tanasigs@tanasi.org
Website: www.tanasi.org
Services: Helps to prepare girls, ages five to seventeen, to become competent and resourceful women by inspiring girls with the highest ideals of character, conduct, patriotism and service.

Big Brothers/ Big Sisters of Tennessee Valley, Inc. (BBBS)
4928 Homberg Drive, Suite B3
Knoxville, TN 37919

Phone: 865-523-2179-27
Fax: 865-524-3466
Website: pmcgrew@bbbstnvalley.org
Services: Big Brothers Big Sisters of Tennessee Valley (BBBS) is a non-profit one-to-one mentoring agency that matches children who are in need of extra attention with positive adults who want to give something back to the community. BBBS offers two programs: Community Based Program and The School Based Program. Services are offered in the following counties: Knox, Loudon, Anderson, Blount, Roane and Scott.
